



## **Frequently Asked Questions About the NSTA Philadelphia National Conference**

March 26-29, 2025

### **What airport should I use?**

The local airport is [Philadelphia International Airport](#) which is approximately 13 miles from the Pennsylvania Convention Center.

### **What should I bring with me to the conference?**

Please bring credit/debit cards, as many establishments in Philadelphia are cashless. The Convention Center is cashless, they only accept credit/debit cards.

The weather in March, in Philadelphia, can be unpredictable. We recommend packing layered clothing and a light jacket. Be sure to check the forecast before you leave, as temperatures typically range from a high of 58°F to a low of 45°F.

### **What time zone is Philadelphia?**

Philadelphia is Eastern Daylight Time.

### **Is there parking?**

Parking is conveniently located near the Convention Center. Please visit the link: [Travel to the PA Convention Center](#) for more information on parking. Shuttles & Taxi Rideshare Zone.

### **How do I get from the airport to the conference hotels?**

If you are using Uber, Lyft, zTrip, or a taxi for transportation to and from the airport please visit this link for information: [PHL Ground Transportation](#).

### **What are the conference hotels?**

NSTA has contracted with several downtown Philadelphia hotels. Please visit the NSTA housing page at [NSTA Philadelphia Housing](#) for information.



### **Who do I contact if there are problems with my housing reservation?**

Please confirm your [housing reservation](#) prior to arrival. If you have any questions or encounter any difficulties upon arrival contact IMN Solutions, between 9:00 AM and 7:00 PM Eastern Standard Time, Monday–Friday at (571) 579-3867 or [nstahousing@imnsolutions.com](mailto:nstahousing@imnsolutions.com).

### **Do the hotels require a credit card when checking in?**

Yes, conference hotels require a valid credit card for incidental fees. Once your hotel reservation is booked, you may contact the hotel directly to find out what they charge for incidental fees, so you're prepared ahead of time.

### **Where is the conference located?**

Conference Services, the exhibits, the NSTA Hub/Store, most sessions and events will be located at the **Pennsylvania Convention Center Philadelphia** at 1101 Arch Street, Philadelphia, PA 19107.

There will also be concurrent sessions at the Philadelphia Marriott Downtown, 1201 Market Street, 1200 Filbert St, Philadelphia, PA 19107

### **Where can I find Mother's room?**

Mother's rooms will be located outside of Hall A.

### **Is there complimentary Wi-Fi throughout the convention center?**

#### **If so, what is the access code?**

There is complimentary wireless internet throughout the public spaces at the convention center for simple usage only, such as checking email. Please note that due to the amount of usage by attendees, connectivity may be spotty at times. To connect to Wi-Fi the network name is "CrashScience" and password is "intheclassroom".

### **When does the conference begin and end?**

Registration opens at 10:00 AM on Wednesday, March 26. The conference officially kicks off with the STEM Showcase at 1:00 p.m. followed by the Opening Reception at 4 p.m. and Opening Keynote at 5:15 PM. The conference ends on March 29 with the Closing Reception starting at 2:00 PM.



### **What do I do if I have not received my registration confirmation e-mail?**

- Before arriving at the conference, please contact us at [reg@nsta.org](mailto:reg@nsta.org).
- If you are onsite at the conference, please visit Conference Services located just inside the entrance of **Exhibit Hall A (200 level)**.

### **What are the hours for Conference Services?**

Conference Services will be open during the following hours:

Wednesday, March 26	10:00 AM – 6:00 PM
Thursday, March 27	7:00 AM – 5:00 PM
Friday, March 28	7:00 AM – 5:00 PM
Saturday, March 29	7:30 AM – 1:00 PM

### **What is the Expo Hall schedule and location?**

Located in **Exhibit Halls A** with access on the 200 level floor of the convention center.

- Thursday, March 27, 11:00 AM - 5:00 PM  
*\*with exclusive Expo Hall hours, 11:00 AM-1:00 PM*
- Friday, March 28, 9:00 AM - 5:00 PM  
*\*with exclusive Expo Hall hours, 11:40 AM-1:20 PM*
- Saturday, March 29, 9:00 AM - 1:00 PM

### **Where is the Lost and Found located?**

The Lost and Found is located at the Conference Services Desk, just inside the entrance of **Exhibit Hall A (200 level)**. Any items found in the convention center during the conference should be turned to the Conference Services Desk. Following the conference, any remaining items will be turned over to the PACC Campus Security Team.



### **What tips do you have for staying safe at the conference?**

NSTA works hard to provide a safe and secure environment at its events by working with venue staff to make sure conference attendees are safe. We ask that all attendees report any suspicious or concerning behavior to staff immediately—no concern is too small. To help ensure your personal safety, please follow these simple guidelines:

- Be aware of your surroundings at all times.
- Use the buddy system when walking to and from the convention center or networking event locations during early or late hours.
- Remove your meeting badge when you leave the convention center.
- Limit the amount of cash or credit cards you carry, store valuables in your hotel room safe.
- Never leave personal belongings unattended.
- For emergencies or immediate assistance, contact any staff member or on-site security personnel.

### **Where are the closest medical facilities located?**

- [Hospital of the University of Pennsylvania](#)  
1 Convention Avenue, Philadelphia, PA 19104  
(215)662-4000  
Hours: 24 Hours
- [Jefferson Urgent Care - Washington Square](#)  
925 Chestnut Street, Philadelphia, PA 19107  
(215)503-7300  
Hours: 7 Days of Week – 8:30 AM – 8:30 PM

Please visit the [Safety & First Aid](#) page at PACC.